



AIRGROUP DYNAMICS, INC.

Customer Satisfaction Survey

In order to continually improve our organization and service, we are interested in hearing about your experience with Airgroup Dynamics, Inc. Please help us serve you and others better by taking five minutes to complete our survey below and returning it to us by email to customerservice@adiaero.com or by fax to (321) 226-5444. Thank you!

NOTE: If you cannot check the boxes, please ensure you have ActiveX and Macros enabled. There should be a message near the top of your internet browser that will let you enable these.

1. **Please rate your satisfaction with the quality of work performed by ADI:**
(1 = EXTREMELY DISSATISFIED, 2=SOMEWHAT DISSATISFIED 3 = SATISFIED, 4= VERY SATISFIED 5= EXTREMELY SATISFIED)
 1 2 3 4 5
2. **Please rate your satisfaction with our turnaround time (TAT):**
(1 = EXTREMELY DISSATISFIED, 2=SOMEWHAT DISSATISFIED 3 = SATISFIED, 4= VERY SATISFIED 5= EXTREMELY SATISFIED)
 1 2 3 4 5
3. **Please rate your satisfaction with our pricing :**
(1 = EXTREMELY DISSATISFIED, 2=SOMEWHAT DISSATISFIED 3 = SATISFIED, 4= VERY SATISFIED 5= EXTREMELY SATISFIED)
 1 2 3 4 5
4. **How likely are you to use ADI in the future, or recommend ADI to someone else:**
(1 = EXTREMELY UNLIKELY, 2=VERY UNLIKELY 3 = LIKELY, 4= VERY LIKELY 5= EXTREMELY LIKELY)
 1 2 3 4 5
5. **What is your overall satisfaction with ADI?**
(1 = EXTREMELY DISSATISFIED, 2=SOMEWHAT DISSATISFIED 3 = SATISFIED, 4= VERY SATISFIED 5= EXTREMELY SATISFIED)
 1 2 3 4 5
6. **Comments, Special Requests or Explanation:**