



## Customer Satisfaction Survey

We are interested in hearing about your experiences with Aerospace Dynamics, Inc., both positive and negative. Please help us serve you and others better by completing our form below and returning it to us by fax to **(321) 226-5444** or by email to [forms@adiaero.com](mailto:forms@adiaero.com)

**1. Please rate your satisfaction with the Quality of work performed by ADI:**

*(1 = EXTREMELY DISSATISFIED, 3 = NEUTRAL, 5= EXTREMELY SATISFIED)*

1    2    3    4    5    DK/NA  
              

**2. Please rate your satisfaction with our turnaround time (TAT):**

*(1 = EXTREMELY DISSATISFIED, 3 = NEUTRAL, 5= EXTREMELY SATISFIED)*

1    2    3    4    5    DK/NA  
              

**3. Please rate your satisfaction with our Pricing :**

*(1 = EXTREMELY DISSATISFIED, 3 = NEUTRAL, 5= EXTREMELY SATISFIED)*

1    2    3    4    5    DK/NA  
              

**4. What is the likelihood that you will use ADI again in the future? Would you say the chances are...:**

- Excellent
- Very Good
- Good
- Fair
- Poor
- DK/NA

**5. On a scale of 1 to 5 how would you rate your level of overall satisfaction with ADI?**

*(1 = EXTREMELY DISSATISFIED, 3 = NEUTRAL, 5= EXTREMELY SATISFIED)*

1    2    3    4    5    DK/NA  
              

**6. What specifically are you satisfied or dissatisfied with ADI? Enter response below ...**

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**7. Comments or Requests - We appreciate any and all feedback, which helps us improve our service. If you have any comments or special requests please enter below:**

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